

9 DOTS CONSULTING



PRIME

Business AI Agents

Our portfolio of AI agents, each built to automate a defined operational process across customer, sales, order, inventory, procurement, production, delivery, finance and management workflows.



Automate
Manual Work



Improve
Operational Visibility



Support Faster
Decisions



Scale Without
Adding Headcount

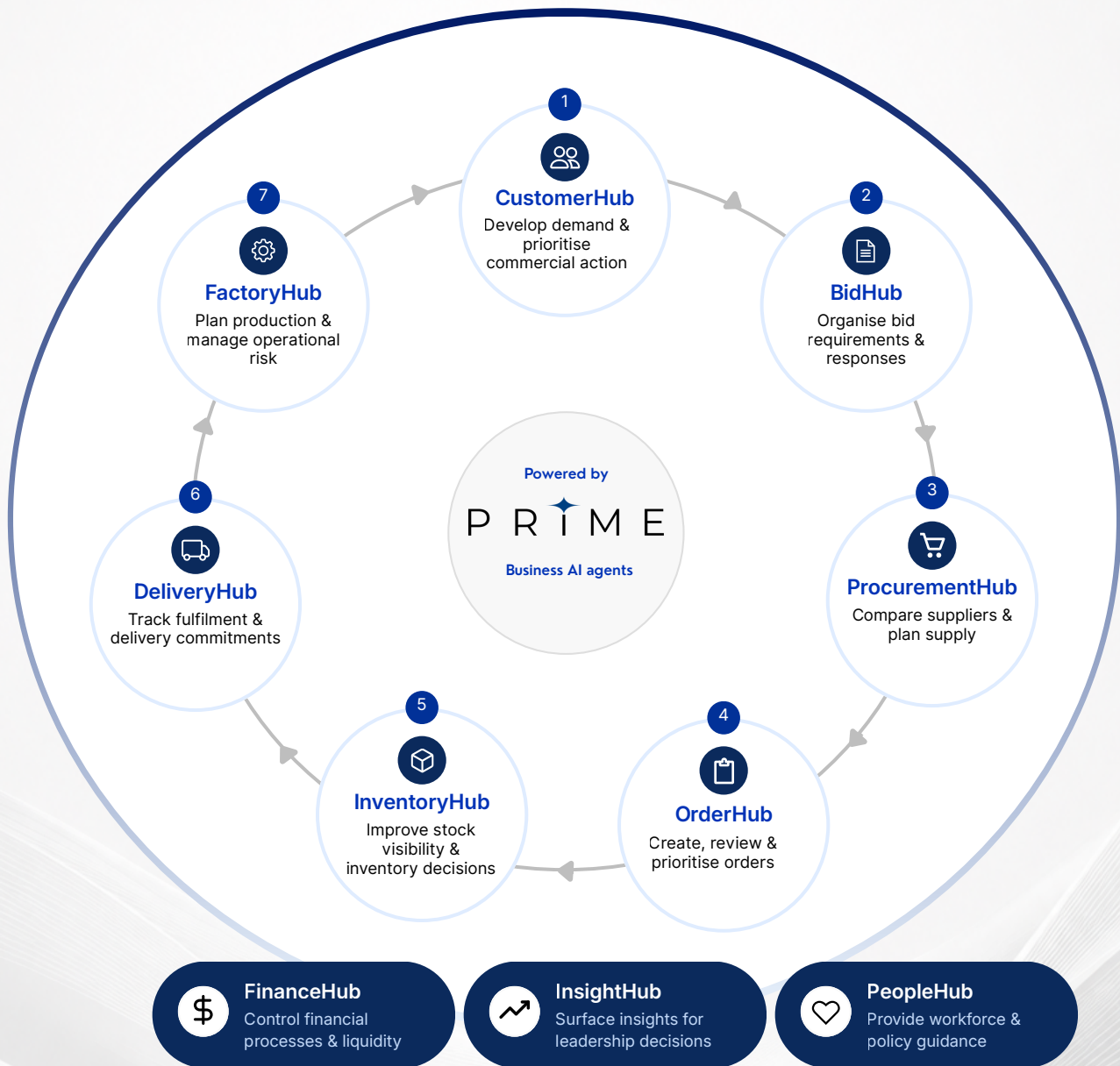
See PRIME in Action

enquiry@9dots.com

**Choose one agent or a
complete Hub of agents**

PRIME Across the Business Lifecycle

Seven operational hubs follow the flow of work. FinanceHub, InsightHub and PeopleHub support decisions across the entire lifecycle.



Choose the scope that fits the business need

ONE AGENT

Buy one agent for a defined operational process, with configuration around your systems, data, rules and approvals.

ONE HUB OF AGENTS

Buy a complete Hub of related agents to support a broader business function or connected set of processes.

Begin with one agent and add further agents or Hubs as requirements expand.

The PRIME Agent Directory

Each agent automates a single defined process within its hub.

CustomerHub

Customer Demand Agent

Detects changes in customer demand, quotations and orders so sales teams can respond earlier.

Lead Qualification Agent

Evaluates leads and opportunities against defined qualification criteria.

Sales Pipeline Agent

Identifies stalled opportunities, conversion signals and emerging pipeline risks.

BidHub

Bid Management Agent

Organises customer bid requirements and prepares response inputs for review.

ProcurementHub

RFQ Agent

Structures supplier quotations and prepares a recommendation for buyer review.

Supplier Risk Agent

Monitor supplier performance, delivery reliability, price changes and spend concentration, then recommends mitigation actions.

Supply Planning Agent

Identifies future shortages or excess and recommends supply quantities and timing.

OrderHub

PO-to-SO Agent

Extracts customer purchase orders and prepares matched sales orders in the ERP.

Order Risk Agent

Reviews pricing, availability, credit exposure and financial risk before release.

Order Management Agent

Identifies missing or inconsistent order information and produces a prioritised daily queue for sales administrators.

DeliveryHub

In development.

InventoryHub

Stock Sense Agent

Identifies shortages and recommends transfers, replenishment or allocation actions.

Visual Grading Agent

Uses images to classify product quality, colour and maturity against defined criteria, with results linked to batch records.

Material Shortage Agent

Predicts material shortages by company, item, site and warehouse before they affect production schedules.

FactoryHub

Production Scheduling Agent

Generates and updates production schedules using demand, materials, capacity and machine constraints to reduce delays and improve fulfilment.

FinanceHub

Invoice Matching Agent

Matches supplier invoices to ERP records and identifies exceptions for review before posting.

Executive Insight Agent

Analyses financial performance, trends and exceptions.

Cash Flow Agent

Recommends collection priorities and payment timing.

InsightHub

Sales Performance Analyst Agent

Analyses sales results by region, product and customer for management review.

Portfolio Review Agent

Consolidates project information for portfolio review and prioritisation.

PeopleHub

HR Agent

Use employee's region, role and employment context to explain approved company policies and route sensitive matters to HR.

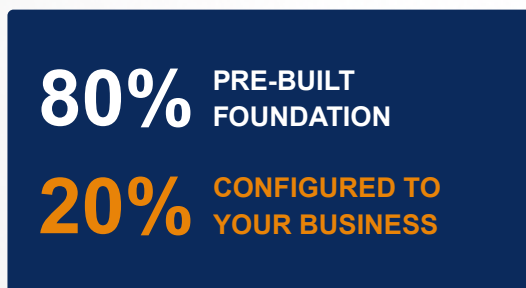
Connects to Your Existing Systems

PRIME connects to Microsoft Dynamics 365 and other business systems you are using.



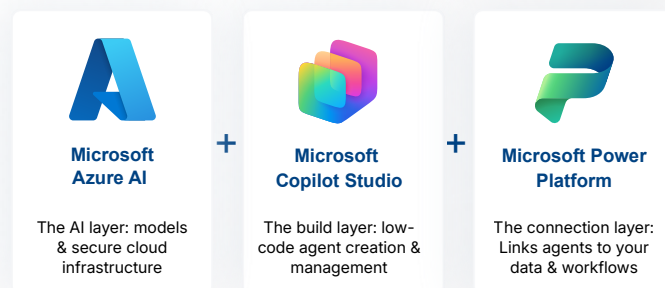
Configured for Your Business

Each PRIME agent is pre-built. We then configure it to align with your systems, data, rules and approval controls.



Built on Microsoft Technology

PRIME is developed using Microsoft's AI, automation and integration stack.



ABOUT 9 DOTS CONSULTING

9 Dots Consulting is a Microsoft Managed Partner, Tier-1 Cloud Solution Provider (CSP), ECIF Green Partner and Cegid Platinum Partner serving organisations across Asia Pacific. We combine the scale for multi-country digital transformation with the agility for tailored, cost-effective delivery.

11

APAC Locations

15+

Years of Experience

250+

Team Members

300+

Projects



Singapore · Malaysia · Thailand · Indonesia · Vietnam · Hong Kong · Taiwan · China · India · Japan · South Korea

