

9 DOTS CONSULTING



P R I M E

AI Agents

PRIME is our library of AI agents for business operations. Each agent automates one defined process across ten hubs.



Automate
Manual Work



Improve
Operational Visibility



Support Faster
Decisions



Scale Without
Adding Headcount

See PRIME in Action

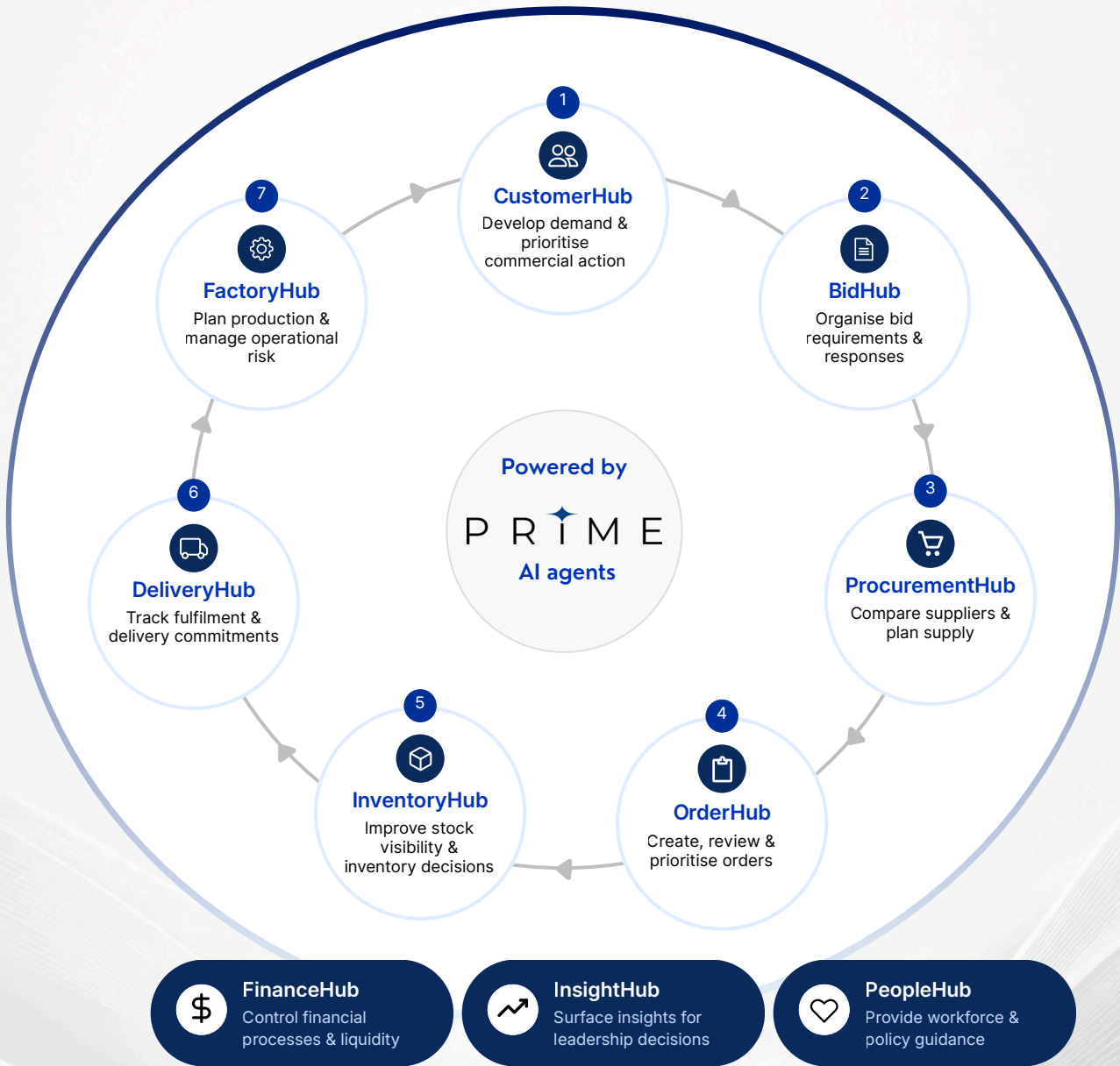
enquiry@9dots.com

**Start with one agent or a hub of
related agents.**

We also build bespoke agents.

PRIME Across the Business Lifecycle

Seven operational hubs follow the flow of work. FinanceHub, InsightHub and PeopleHub support every stage.



Choose how you start

One agent

Pick one defined process. We configure the agent to your systems, data, rules and approvals.

A hub of agents

Cover a whole function, such as procurement or finance.

A bespoke agent

Tell us your process and we build it, however complex or unique.

Add more agents or hubs when you are ready.

The PRIME Agent Directory

Each agent automates one defined process within its hub.

CustomerHub

Customer Demand Agent

Detects changes in customer demand, quotations and orders so sales teams can respond earlier.

Lead Qualification Agent

Evaluates leads and opportunities against your defined qualification criteria.

Sales Pipeline Agent

Identifies stalled opportunities, conversion signals and emerging pipeline risks.

BidHub

Bid Management Agent

Organises customer bid requirements and prepares response inputs for review.

ProcurementHub

RFQ Agent

Structures supplier quotations and prepares a recommendation for buyer review.

Supplier Risk Agent

Monitor supplier performance, delivery reliability, price changes and spend concentration, then recommends mitigation actions.

Supply Planning Agent

Plans supply quantities and timing against forecast demand.

OrderHub

PO-to-SO Agent

Extracts customer purchase orders and prepares matched sales orders in the ERP for review.

Order Risk Agent

Reviews pricing, availability, credit exposure and financial risk before release.

Order Management Agent

Finds missing or inconsistent order information and produces a prioritised daily queue for sales administrators.

DeliveryHub

In development.

InventoryHub

Stock Sense Agent

Identifies shortages and recommends transfers, replenishment or allocation actions.

Material Shortage Agent

Predicts material shortages by company, item, site and warehouse before they affect production schedules.

Stock Optimisation Agent

Recommends stock levels and reorder points by item and site. It cuts excess stock and avoids shortages.

FactoryHub

Production Scheduling Agent

Generates and updates production schedules from demand, materials, capacity and machine constraints to reduce delays and improve fulfilment.

Visual Grading Agent

Uses images to classify product quality, colour and maturity against defined criteria, with results linked to ERP batch records.

FinanceHub

Invoice Matching Agent

Matches supplier invoices to ERP records and flag exceptions for review before posting.

Executive Insights Agent

Analyses financial performance, trends and exceptions.

Cash Flow Agent

Recommends collection priorities and payment timing.

InsightHub

Sales Performance Analytics Agent

Analyses sales results by region, product and customer for management review.

Portfolio Review Agent

Consolidates project information for portfolio review and prioritisation.

PeopleHub

HR Agent

Use employee's region, role and employment context to explain approved company policies and route sensitive matters to HR.

Connects to Your Existing Systems

PRIME is system agnostic. It runs on any system you use. You do not need to replace your ERP.



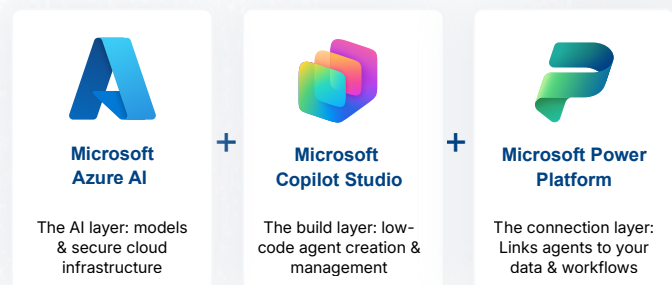
Pre-Built Then Tailored to You

We pre-build 80% of each agent's capabilities. We tailor the other 20% to your business requirements.



Built on Microsoft AI Technology

PRIME is built on Microsoft AI, automation and integration technology.



What you need: Each user needs Microsoft 365. Your tenant needs one Copilot Studio pack. A Microsoft 365 Copilot licence is not required.

ABOUT 9 DOTS CONSULTING

9 Dots Consulting is a Microsoft Managed Partner in Asia-Pacific. We are a Tier-1 Cloud Solution Provider, an ECIF Green Partner and a Cegid Platinum Partner. We combine multi-country scale with tailored, cost-effective delivery.

11

APAC Countries

15+

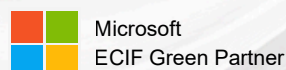
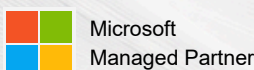
Years of Experience

250+

Team Members

300+

Projects



Singapore · Malaysia · Thailand · Indonesia · Vietnam · Hong Kong · Taiwan · China · India · Japan · South Korea

